

DECISION-MAKER:	HEALTH OVERVIEW AND SCRUTINY PANEL		
SUBJECT:	SOUTHERN HEALTH NHS FOUNDATION TRUST: DRAFT QUALITY ACCOUNT 2013/14		
DATE OF DECISION:	15 MAY 2014		
REPORT OF:	HEAD OF QUALITY, PERFORMANCE AND QUALITY CONTRACTS		
<u>CONTACT DETAILS</u>			
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STATEMENT OF CONFIDENTIALITY			
None			

BRIEF SUMMARY

A Quality Account is an annual report to the public about the quality of services delivered by NHS service providers. Since June 2010 it has been a legal requirement that every NHS service provider should produce and make their Quality Account available. Briony Cooper, Head of Quality Performance and Quality Contracts and Helen McCormack, Chief Medical Officer, will present an overview of the Southern Health NHS Foundation Trust annual report, providing a particular focus on issues for Southampton patients.

RECOMMENDATIONS:

- (i) To note and provide comment with regard the draft Quality Account

REASONS FOR REPORT RECOMMENDATIONS

1. To enable the Panel to consider the evidence in order to agree findings and recommendations at the end of the inquiry process.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. To be assured that SHFT are continuing to deliver high quality and relevant care for the population it serves and that the priorities it has set for the coming year are in line with commissioning and JSNA intentions.

DETAIL (Including consultation carried out)

3. Southern Health NHS Foundation Trust is one of the largest providers of mental health, community, learning disability and social care services in the country. This year almost 8000 dedicated staff enabled us to treat or support approximately 255,000 people through providing 1,510,760 community contacts, 282,031 outpatient appointments and 235,257 occupied bed days across Hampshire and beyond.
4. Southern Health Foundation Trust's Draft Quality Account is attached at Appendix 1. Their Quality Account includes series of improvement indicators which have been selected in consultation with stakeholders and approved by the Trust Board. Every Quality Account must contain a minimum of three indicators each for patient safety, clinical outcomes and

patient experience. We emphasise that the chosen indicators form only a small sample of all the quality improvement activities being undertaken across the Trust and that quality of care is widely reviewed and monitored at team, service, divisional and Board level.

5. Southern Health has faced significant quality challenges in some of its services in 2013/14 which are acknowledged within this report. On April 23rd 2014 the health sector regulator, Monitor announced its decision to take enforcement action against Southern Health. We have been under investigation by Monitor following a CQC inspection at our learning disability inpatient unit at Slade House in Oxford in September 2013.
6. Despite these challenges the Trust state that they have made a number of quality achievements this year:
 - We successfully achieved 6 of the 10 quality improvement priorities we set last year. For those we did not meet, we are planning further work this year to build on the partial successes achieved.
 - Over 96% of patients would recommend our services to friends and family;
 - We are in the top 20% nationally for well-structured appraisals for staff;
 - Healthcare acquired infections remain very low with cases of C. Difficile falling to their lowest level with only 3 this year;
 - We achieved all of the Monitor access to care and outcome standards to improve patient experience;
 - CQC carried out 41 unannounced inspections this year;
 - We launched our new Recovery College this year which embeds the principles of recovery in mental health services and has been a huge success with our patients and the local community.
7. Briony Cooper, Head of Quality Performance and Quality Contracts and Helen McCormack, Chief Medical Officer, will present an overview of the Southern Health NHS Foundation Trust annual report, providing a particular focus on issues for Southampton patients.
8. Members are asked to consider the attached report and discussions at the meeting and provide comment on the draft Southern Health NHS Trust Draft Quality Account. They are also asked to consider if there are any matters within the report that they wish to receive further information as part of their work programme for the next year.

RESOURCE IMPLICATIONS

Capital/Revenue

9. None

Property/Other

10. None.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

11. The duty to undertake overview and scrutiny is set out in Section 21 of the

Local Government Act 2000 and the Local Government and Public Involvement in Health Act 2007.

Other Legal Implications:

12. None

POLICY FRAMEWORK IMPLICATIONS

13. None

KEY DECISION? No

WARDS/COMMUNITIES AFFECTED:	ALL
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SUPPORTING DOCUMENTATION

Appendices

1.	Southern Health NHS Foundation Trust; Draft Quality Account
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Documents In Members' Rooms

1.	None
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Equality Impact Assessment

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	No
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Other Background Documents

Equality Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1. None	